



Lephalale Municipality

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PRESS RELEASE

NATIONAL TRAFFIC INFORMATION SYSTEM OFF-LINE AT LEPHALALE LICENCE OFFICE AT THE CIVIC CENTRE: ONVERWACHT

11 January 2018

Kindly be informed that the National Traffic Information System (NaTIS) at our license office has been off-line since Tuesday 02/01/2018. As a result we are unable to assist our clients with registration and licensing of motor vehicles as well as learners and driving license related transactions.

This problem was reported to the System administrator of the Department of Transport on Tuesday who escalated it to Telkom. Following an investigation it was discovered the problem was caused by an underground cable that was damaged/stolen and needs to be replaced. Telkom has ordered the cable for replacement and have since been waiting for delivery thereof.

Our system administrator has noted with concern that it is taking Telkom far too long to sort out the problem and has decided to send their technician to connect the system through 3G, and the exercise is expected to be concluded on Monday 15/01/2018.

We understand the frustration endured by our clients and would like to profusely apologize for any inconvenience.

Owners of motor vehicles whose licenses have or are about to expire are advised to approach our satellite license office at Mokuruanyane Thusong Centre for assistance.

NB: Only renewal of motor vehicle licenses can be performed at Mokuruanyane License office.

Once again please accept our sincere apology.

We remain hopeful that the problem will be sorted out by end of business on Monday as promised.

For more information kindly contact:

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